

CAPABILITY STATEMENT

 CONSTRUCTION
THE ADVISER 



ABOUT US

We help you navigate the complexities of building and construction with a focus on transparency, excellence and innovation. As your trusted construction advisor, our services range from delivering forensic building defect reports that identify and solve structural problems and can be used in legal disputes; to providing project management, supervisory oversight and building remedial design; to reviewing your contractor's scope of works, quotes and timelines and providing advice that can resolve roadblocks to progress.

We help keep your project on track. Our many satisfied clients include developers, builders, architects, homeowners, strata managers and owner-builders.

Our globally competent team is made up of qualified engineers, accredited inspectors, builders, financial experts and office support, with around 50 years' combined experience in the construction and building industry between us. We are inspired by our industry, craftsmanship, technology and high building development standards.

We specialise in waterproofing inspections and design. After all, these defects typically account for 2% of construction costs and 98% of future remediation costs.

OUR VISION

Inspire craftsmanship and integrity across the construction industry by promoting competency in every project. We are committed to providing industry training, cultivating a passion for quality, and sharing our technical expertise to elevate the standards of construction professionals.

OUR VALUES

INNOVATION

We re-conceptualise issues to find better solutions and create new ideas that minimise complexity and add value.

INTEGRITY

We stand by what we say, do what we say we will do, and always do what's right no matter what the circumstance.

EXCELLENCE

We focus on results, consistently achieving amazing amounts of quality work and pushing each other to achieve our best, remaining calm even under pressure.

RESPECT

We always treat others with dignity, value different perspectives, learn from our mistakes and share the common goal of wanting to perform at our best.

ACCURACY

We foster collaboration and teamwork, communicating clearly, openly and honestly. Our customers rely on us to be truthful and to help them.

TRUST

We are concise and thorough, identifying defects with precision and confidence.

OUR SERVICES

WATERPROOFING INSPECTIONS, CONSTRUCTION ADVICE AND DESIGNS

Our team provides a full range of waterproofing solutions from inspections to a design and construction quality assurance option. We specialise in providing waterproofing solutions for Class 2 Units, Class 1 houses, and Class 9c aged care. For more information, please see page 6 of this brochure.

EXPERT FORENSIC REPORTS FOR LITIGATION (WITNESS, LIABILITY, INSURANCE)

Our expert reports provide a detailed and clear explanation of why issues have arisen, who is responsible for rectifying the matter and how it should be rectified.

Unsure if the extensive defect investigation and report you've been advised to get is necessary? Our brief sample inspections include recommendations on whether additional consultants should be considered and whether a comprehensive report is required.

PROJECT DESIGN REVIEW AND SPECIFICATIONS

We evaluate the architectural design documentation for compliance with the relevant codes and standards, identifying any missing elements to help mitigate potential defects or variations during construction.

QUALITY ASSURANCE, DEFECT AND QUALITY INSPECTIONS FOR NEW BUILDINGS UNDER CONSTRUCTION (CLERK OF WORKS INSPECTIONS)

We conduct regular site inspections, often on a monthly basis, to ensure compliance with the design documentation and standards during construction. Many of our clients view this as a safeguard against future defect rectification costs. Here are some of these services:

Pre-completion inspections: Prior to the installation of finishes (such as carpets and floating floors), we conduct inspections to ensure that critical elements such as waterproofing and water-stop angles are compliant before final payments are made to sub-contractors.

Project management: If your project requires remediation work, our services include supervising the building contractor during this stage, quality assurance inspections at hold points and regular on-site meetings with the contractor.

Strata Building Bond & Inspection Scheme inspections (SBBIS): Our accredited building inspectors do interim or final inspections and reports for developers who need to meet the NSW Fair Trading requirements of the SBBIS.

OUR REPORTS

	General Defect Report	Expert Building Defects Report (Litigation Compliant)	Scott Schedule	Field Report/ Clerk of Work
	A general defect report identifies defects to a property. However, this detailed type of report does not typically explain the causes of the defects, nor clarify assumptions made during the inspection or provide the remediation scope of works.	An expert report outlines any defective workmanship, the causes of the defects and suggested rectification. This thorough report also includes extensive preambles to explain the investigator's positions and opinions and often provides a detailed remediation scope of works.	This is used in legal disputes over defects, and is required by the NSW Civil and Administrative Tribunal (NCAT) and the Supreme and District Court systems of NSW. It outlines evidence from both the applicants and respondents, and includes a breakdown of cost estimates for labour and materials claimed in relation to building defects, incomplete works, or contract variations. It is often required when a party is claiming costs or by order of the Court.	A field report consists of observations about the property during construction or after completion and includes the date of the inspection, involved parties and a list of photos with comments by one of our accredited building inspectors. At times it may provide suggestions.
Brief summary and details	✓	✓		✓
Property description	✓	✓		
Testing method	✓	✓		
Inspection details (dates, weather, etc.)	✓	✓		
Inspection process		✓		
Costing method (if applicable)		✓		
Further investigations required		✓		
Applicable codes and standards		✓		
Codes of conduct		✓		
Detailed annexures		✓		
Photos with comments	✓	✓		✓
What works are defective	✓	✓		✓
Where defect is located	✓	✓		✓
Why it is a defect (referencing codes, standards & design)		✓		
How to remedy (brief remediation advice)	✓			
How to remedy (detailed remediation scope of works)		✓		
How much to fix (remediation cost)			✓	
Advice for ensuring compliance before construction is completed				✓
Who requests this report?	<ul style="list-style-type: none"> Property owners Owners corporations Construction pre-completion 	<ul style="list-style-type: none"> Property owners Contractors responding to alleged defects Owners corporations Developers Plaintiffs for personal injury claims (differing report structure) 	<ul style="list-style-type: none"> Property owners Contractors responding to alleged defects Owners corporations Developers 	<ul style="list-style-type: none"> Property owners during construction Builders & developers during construction Owners corporations during remediation works Construction pre-completion

WORKING WITH

STRATA & LAWYERS

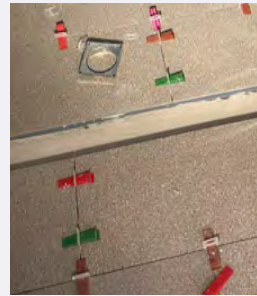
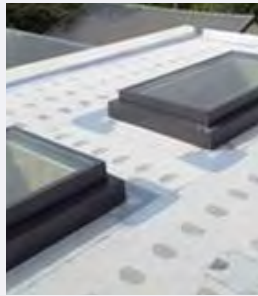
STRATA MANAGER STEPS FOR DEALING WITH BUILDING DEFECTS

VIA A LAWYER:

DIRECT WITH TCA:



WHY WE SPECIALISE IN WATERPROOFING



Quality waterproofing is a mandatory requirement under building codes and standards and helps safeguard against potential defect claims and risks for decades to come.

Common defects can cause leaks, deterioration of building elements, mould growth, concrete cancer and cracks. This can result in liability and insurance headaches for building owners, landlords and tenants. During construction, dishonest or incompetent builders and subcontractors may skimp on waterproofing to cut costs. The problem has become so widespread that a large portion of the construction industry is now exposed to litigation.

We want to help you preserve the value of your property and help safeguard your asset against potential health and safety risks for decades to come. We are the experts in waterproofing design, installation and identifying defects and recommending solutions to rectify problems. Below is a summary of our services:

- **Inspections:** We review your products, tools, equipment and processes during installation.
- **Expert defect inspections:** We identify the

causes of waterproofing defects.

- **Remedial waterproofing designs:** We provide detailed solutions to defects.
- **Project and product specifications:** We provide tailored advice on your waterproofing project and products.
- **Design reviews:** We review your project architecture to identify possible design issues, defects and compliance problems.
- **Construction advice:** This is holistic project quality insurance program from inception to completion and concludes with a pre-settlement inspection. It includes design advice following project inspections, a review of detailed drawings, product selection advice, coordinating with manufacturers early in the design phase to guarantee product suitability and compatibility and recurring quality inspections.
- **Keynote speaker bookings and in-house training:** We provide training about waterproofing standards for builders, developers, architects, and engineers, and advice on common defects, compliance requirements and industry standards.

WHO WE WORK WITH

WE WORK CLOSELY WITH:



**Master
Builders
Association**
MEMBER
MASTER BUILDER, BETTER BUILDER



**Association of
Australian Certifiers**

OUR CLIENTS

- NSW Building Commission
- University of Sydney
- Uniting Aged Care
- Baptist Care
- Central Element
- Assetline Finance
- Ray White Commercial Funding
- Westpac
- Experts Direct (UNSW)
- Netstrata
- Sparke Helmore Lawyers
- Chambers Russell Lawyers
- Moray and Agnew lawyers
- Wotton + Kearney
- Mudgee Council
- Newcastle Council

AN INVESTMENT IN
QUALITY WATERPROOFING
IS AN INVESTMENT INTO
THE LONG-TERM VALUE OF
A PROPERTY.

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